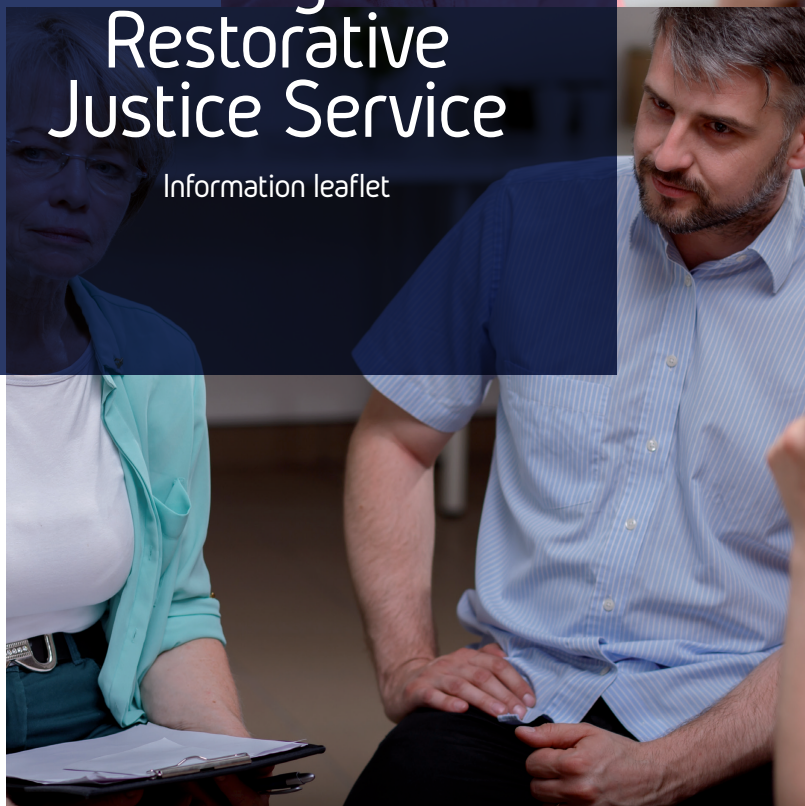




Birmingham Restorative Justice Service

Information leaflet



Funded by the



west midlands
police and crime
commissioner

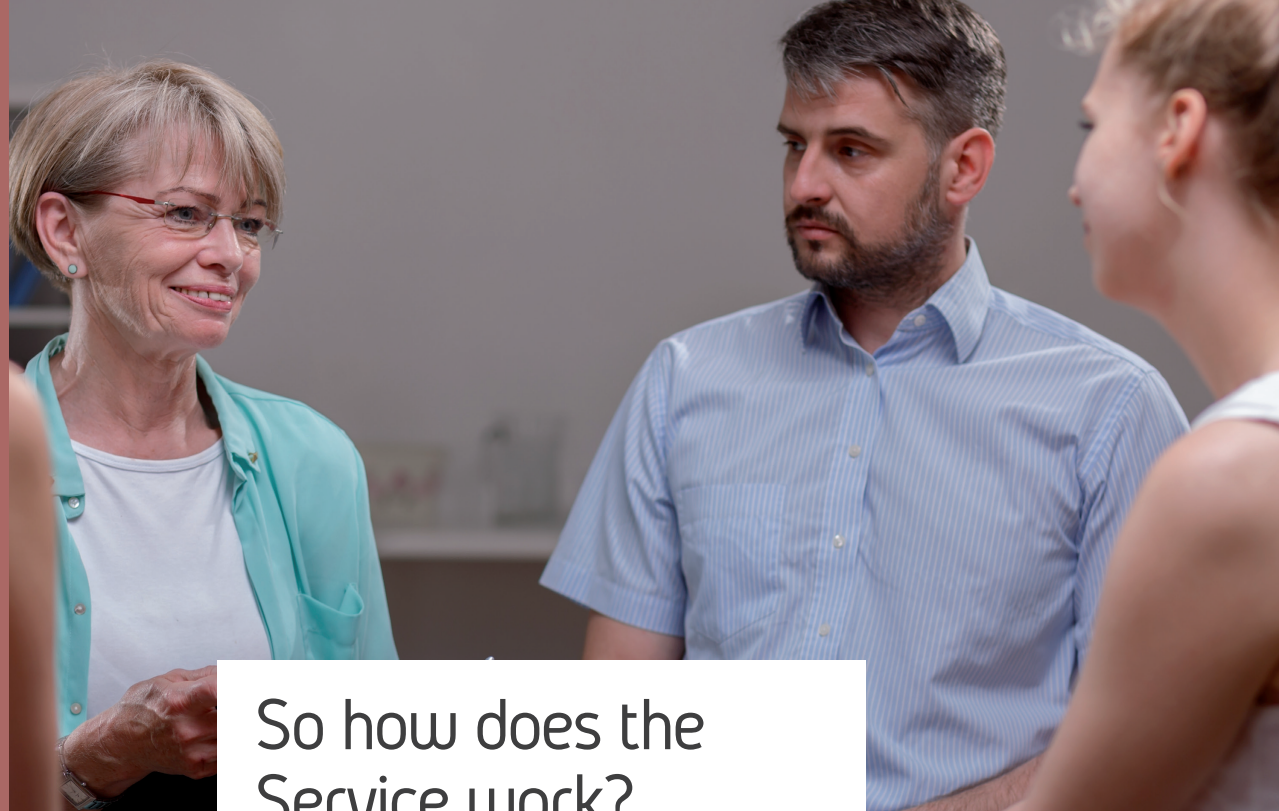
What is Restorative Justice?

Restorative Justice gives those who have been affected by anti-social behaviour or crime the opportunity to explain how they have been affected to the person who has caused the harm, and have a voice in deciding on how that harm may be repaired.

This information leaflet will help you understand a bit more about how the service could help resolve problems and conflict. We do recognise that all problems are different and once a referral is made we will discuss the problem with the customer and will only move forward with their agreement.

All people who reside in the Birmingham area can benefit from the service. We offer a different approach to dealing with neighbour disputes, crime and community tensions by empowering people to find a positive way forward.

Restorative Justice is a voluntary process and can be utilised for resolving ASB, Police Community Resolution process, Conditional Cautions, and even pre or post sentencing. It can also be an effective tool to rehabilitate offenders as it highlights the real impact of their crimes, often changing attitudes, leading to a real change in behaviour.



So how does the Service work?

A Bit of Background

Since 2014 the project has dealt with over 300 cases. Customer satisfaction is 23% higher when compared to a traditional approach to tackling anti social behaviour.

Where a conference has taken place, over 94% are satisfied with the outcome and there is no further indication of anti-social behaviour taking place following a Restorative Justice intervention.

"Thank you so much, I know everything will be ok now"

Deborah, Sutton Coldfield

"Your kindness and compassion has really helped me"

Abdul, Castle Vale

"I couldn't have faced him without you, you made the whole situation so much easier"

A. B., Nechells

Once a referral is made to Restorative Justice team from the police, registered provider or local authority, a trained and skilled RJ co-ordinator will contact the customer to have an initial conversation about how Restorative Justice could help.

A Restorative Justice co-ordinator will always be assigned to the case to guide the customer through the process and explain clearly how we can help. They work alongside the police, local authority or housing provider and will be with the customer every step of the way. The conference only takes place if the co-ordinator decides that it would be safe and suitable.

Restorative Justice can be done in different ways. Sometimes it's right for a victim and offender to meet face-to-face, but they can communicate in other ways. Throughout the process, we work closely with the customer and referring agency.

Once the case has been concluded, we inform the referring agency of the outcome.

Shortly after the case has concluded, and if the customers agree, we will seek feedback. We may also contact them in future to see if Restorative Justice has made any lasting change.

Further information

The RJ Team is made up of 10 Level 2 trained RJ co-ordinators from housing associations and West Midlands Police. The team are based in a number of locations around the Birmingham area and attend organisations to deliver RJ information sessions on request.

The Birmingham Restorative Justice Service is a joint collaboration between West Midlands Police and Registered Housing Providers working through Birmingham Social Housing Partnership. The Service is funded by the West Midlands Police and Crime Commissioner.

For more information please contact the team on:
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designed by Astwood

Your Restorative Justice co-ordinator is

midland heart
housing, care and more



The Pioneer Group
People. Housing. Community.